

Primary applicant name:	
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Welcome

Connecticut Individual Application

Thanks for choosing us. We're glad you're here.

If you have any questions while filling out this form, give us a call at 1 (877) 212-1793. But if you've worked with an agent or broker, contact them first

Did you know?

Anthem now offers individual term life insurance coverage. Please contact your agent or broker. If you don't have an agent or broker, you can apply at anthem.com or call us for additional information at 1 (877) 212-1793. Term Life Insurance underwritten by Anthem Life Insurance Company.

About this form

Use this form to apply for new medical, dental or vision coverage or to change existing coverage with Anthem Blue Cross and Blue Shield (Anthem).

You can apply or change coverage:

- 1. During the annual Open Enrollment period
 - Your coverage will start based on when we receive your complete application. The earliest date coverage can start is January 1st.
- 2. When you have a Special Enrollment period due to a qualifying event
 When you're done with this form, fill out Appendix A: Special Enrollment, which includes information about qualifying events, when coverage starts, and limits on the plans you may select for certain qualifying events.
- 3. For new dental and vision
 - For new dental and vision coverage, you can apply any time of the year.
 - If you apply with medical coverage, your effective dates will match.
 - If you apply without medical coverage, your effective date will be based on when we receive your complete application.
 Coverage starts the 1st day of the month after the date we receive your complete application.

Tips for filling out this form

- Answer all questions. Please print clearly using blue or black ink only.
- Please submit all pages.
- You can also apply online at anthem.com.
- Refer to your Health Plan Guide for plan and enrollment details. Don't have a copy? Ask your agent or contact us.
- If you're enrolling in a medical plan, you must choose a Primary Care Physician (PCP). View a list of doctors for your plan on anthem.com or call us. If you don't choose a PCP, we'll pick one located close to you.

Some frequently asked questions

Do I need to include a payment?

Yes. We can't process your application without your first month's premium payment. Without it, your enrollment will be delayed. We won't charge your card or cash your check or money order until you've been enrolled.

2. Why do you need my Social Security Number (SSN)?

The IRS requires us to collect it. It won't be shared unless required by law.

If you enroll in a health savings account (HSA) compatible plan with us, we may give it to our HSA banking partner.

Anthem Blue Cross and Blue Shield is the trade name of Anthem Health Plans, Inc. Independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Connecticut Individual Application			Please indicate the reason for this application: ☐ Open Enrollment ☐ Special Enrollment Period (also complete Appendix A)							
Ctor 4. VA/Is a	!		0		☐ New covera	age				
Step 1: Who is applying? Primary Applicant					☐ Change co	verage dent to existing c	overage	Subso ID no.		
			ame (lega	al name)	M.I. Social Security I			Number -		
Marital status ☐ Single ☐ Married ☐ Domestic F	Partner	Sex □ M □ F	Date of birth (mm/dd/yyyy) Legal resident of yes □ No					of CT County (for h		e address)
Home address (not a P.O. Box)			<u>'</u>			City		1	State	ZIP
Billing address (optional — if diffe	rent tha	n home address)				City			State	ZIP
Mailing address (optional — if diffe	erent tha	an home address)				City			State	ZIP
may include my contract or Evidence most out of my benefits. I will make and my plan. I also understand that my enrolled dependents) can change dependents) will update communication.	sure Ar by prov ge my m	nthem has my mos viding my email ad nind at any time an	it up to da dress info d request	te email. rmation a a free co	These electronications about my dependence on the control of the c	ic communication dents may be sel naterials by mail.	ns may in nt by ema	clude sp ail or elec	ecific detai ctronically.	ils about me I know I (or
Primary phone	Secon	dary phone			red written lang				en langua 6) 🗆 Spa	i ge inish (SPA)
PCP				PCP ID	Current I					
Coverage(s) selected ☐ Medica To enroll a spouse/domestic partne If the primary applicant selects med	r and/or	dependent, the pi					the medi	cal cove	rage.	
Spouse or Domestic Partner										
Last name (legal name)		,	First na	ame (lega	al name)		M.I.	Social	Security N	lumber -
Relationship to applicant ☐ Spouse ☐ Domestic Partner		Sex □M □F	Date of	birth (m	nm/dd/yyyy) / /			Legal resident of CT ☐ Yes ☐ No		
PCP			PCP ID					nt Patien		
Coverage(s) selected ☐ Dental To enroll a spouse/domestic partne If the primary applicant selects median	r and/or	dependent, the pi					the medi	cal cove	rage.	

Child dependent	Children must be under age 26. If your child is age 26 or older, you must complete a Mentally or Physically Incapacitated/Impaired Dependent Child Certification Form (make sure their doctor signs it, too).							
Last name (legal name)		First name (legal name)			Social Security Number			
Relationship to applicant □ Child □ Other		Sex □ M □ F	Date of birth (mm/dd/yyyy) /	Legal resident of CT ☐ Yes ☐ No				
PCP		PCP ID		Current Patient ☐ Yes ☐ No				
Coverage(s) selected □ Dental □ Vision To enroll a spouse/domestic partner and/or dependent, the primary applicant also must be enrolled. If the primary applicant selects medical coverage, all family members listed on this application will be enrolled in the medical coverage.								
Child dependent								
Last name (legal name)		First name (legal r	name)	M.I.	Social Security Number			
Relationship to applicant ☐ Child ☐ Other		Sex □ M □ F	Date of birth (mm/dd/yyyy) /		resident of CT			
PCP		PCP ID			Current Patient ☐ Yes ☐ No			
Coverage(s) selected ☐ Dental To enroll a spouse/domestic partner a If the primary applicant selects medic	and/or dependent, the			the med	ical coverage.			
Child dependent	☐ Check here if yo	ou have more depe	ndents. Print an extra copy of this	s page ar	nd attach to your application.			
Last name (legal name)		First name (legal r	name)	M.I.	Social Security Number			
Relationship to applicant ☐ Child ☐ Other		Sex □ M □ F	Date of birth (mm/dd/yyyy) /		resident of CT			
PCP		PCP ID			Current Patient ☐ Yes ☐ No			
Coverage(s) selected Dental Vision To enroll a spouse/domestic partner and/or dependent, the primary applicant also must be enrolled. If the primary applicant selects medical coverage, all family members listed on this application will be enrolled in the medical coverage.								
Eligibility	The answe	ers to these question	ns are needed to determine your	eligibility.				
Are any applicants enrolled in Medica	ıre? □ No [□ Yes If yes , w	ho?					
Are any applicants currently incarcera of charges)	ated (with more than 6 ☐ No Ⅰ			onviction	? (not just pending disposition			

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Step 2: What coverage would you like?

Medical Plans Choose only one medical plan. HMO products require you to select a Primary Care Physician (PCP) in Step 1. **Anthem Gold Anthem Bronze Anthem Silver** ☐ HMO Pathway Enhanced 6200/12400/40% ☐ HMO Pathway Enhanced Tiered ☐ HMO Pathway Enhanced Tiered 2600/6500/10%/40% (5L2T) 2000/3000/10%/30% (5L2L) for HSA (5L2D) ☐ HMO Pathway Enhanced Tiered ☐ HMO BlueCare Prime 2500/20% (5L3Y) ☐ HMO Pathway Enhanced Tiered 6100/7100/0%/50% (5L2F) 2800/3800/10%/40% for HSA (5L2U) ☐ HMO BlueCare Prime 8500/50% (5L2E) ☐ HMO BlueCare Prime 5100/30% (5L2S) Only available to applicants under age 30, unless otherwise qualified. **Anthem Catastrophic** ☐ HMO Catastrophic Pathway Enhanced 8550/0% (5L2Q) Health Savings Account (HSA) Enrollment If you choose an HSA compatible plan, please select one of the options below: ☐ I request that Anthem facilitate opening my HSA with its service provider and, as part of that transaction, I understand Anthem will disclose my name, SSN, and claims data, and that of my dependents if applicable, to its service provider to support my HSA. ☐ I request that Anthem NOT facilitate opening an HSA with its service provider for me. Current medical coverage ☐ One or more of the applicants currently have health care coverage (Please fill out the info below.) Coverage Dates (if applicable) Name of person covered (mm/dd/yyyy) Coverage Policy ID no. Insurer name (Last, First, M.I.) **Termination Date (if different** Type from coverage end date) Start: ☐ Group End: □ Individual **Termination Date:** Start: ☐ Group End: □ Individual **Termination Date:**

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Dental Plans					
Dental coverage for children under age 19 is all Choose a dental plan if you want to buy coverage				lth Benefits).	
Dental plan options					
☐ Anthem Dental Family Value (2J50) ☐ Anthem Dental Family (1FRP) ☐ Anthem Dental Family Preventive (5SKX)	□ Anthem Dental Family Enhanced (1FRQ) □ Essential Choice Gold (5SG2) □ Essential Choice Bronze (5SG0) □ Essential Choice Platinum (5S □ Essential Choice Silver (5SG1) □ Essential Choice Incentive (5SG1)			atinum (5ŚG3)	
Prior and other dental coverage					
Name of person covered (Last, First, M.I.)	Coverage (check all that apply)	Insurer name	Policy ID no.	Dates (if applicable) (mm/dd/yyyy)	
	☐ Dental ☐ Orthodontia			Start: End:	
	☐ Dental ☐ Orthodontia			Start: End:	
	☐ Dental ☐ Orthodontia			Start: End:	
	☐ Dental ☐ Orthodontia			Start: End:	
	☐ Dental ☐ Orthodontia			Start: End:	
Vision Plan					
Vision coverage for children under age 19 is alr Choose a vision plan if you want to buy coverage				th Benefits).	
Vision plan options					
☐ Blue View Vision Bundled (1RY3) ☐ Blue View Vision Value (2SVD) ☐ Blue View Vision Plus (2SVC)	□ Blue View Vision Enhanced (2SVB) □ Blue View Vision Basic (5LC1) □ Blue View Vision Premier (5LF0) □ Blue View Progressive Preferred (5LCK)				

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Step 3: Please read and sign

Important legal information

I, the undersigned, understand that:

- I must include my first premium payment with this application, but that does not mean coverage has been approved. I'm applying for the coverage I chose in Step 2. To the extent permitted by law, Anthem has the right to accept or decline this application. If my application is denied, my bank account or credit card will not be charged, and if I paid with a money order, it will be returned to me.
- I'm responsible to let Anthem know, in a timely manner, of any change that would make me or any dependent ineligible for coverage.
- Check payments may be handled as Automated Clearinghouse (ACH) debit transactions. That means if I pay by check, the paper check will be destroyed and the debit payment will appear on my bank statement. My check won't be given to my financial institution or sent back to me. This does not mean I will be enrolled in an automatic debit process to pay my premium. Any resubmissions due to insufficient funds may also be electronic. All checking transactions will remain secure, and my payment by check means I agree to these terms.
- I agree and consent to the recording and/or monitoring of any telephone conversation between Anthem and me.
- I'm applying for individual health and/or dental and/or vision coverage which is not part of any employer sponsored plan and I'm responsible for all of the premium payments and making sure that all premiums are paid on time.
- I certify that each Social Security Number listed on this application is correct.
- My domestic partner, if applicable, is only eligible for coverage if: he or she has been my sole domestic partner for 12 months or more; he or she is at least 18 years of age; he or she is mentally competent; he or she is not related to me in any way (including by blood or adoption) that would prohibit us from being married under state law; he or she is not married to or separated from anyone else; and he or she is financially interdependent with me.
- I represent that I have read the Important Legal Information section, and I agree to the coverage conditions. I represent the answers given to all questions on this application are true and accurate to the best of my knowledge and belief, and I understand they are being relied on by Anthem in accepting this application. Any act, practice, or omission that constitutes fraud or intentional misrepresentation of material fact found in this application may result in denial of benefits, rescission or cancellation of my coverage(s).

I sign this application for and on behalf of any eligible dependents and myself if covered by Anthem. I am acting as their agent and representative. This application cannot be altered by the applicant after submission to Anthem absent the acknowledgement and consent of Anthem.

By signing this application, I certify that the premium for my coverage will not be paid by a provider of health care services, hospital, non-profit organizations (including religious organizations) that have or whose primary donors have a financial interest in the benefits of the contract/policy, commercial entity with a direct or indirect financial interest in the benefits of the contract/policy, or an employer that offers coverage under an employer health plan. I understand that if a third party is paying my premium, Anthem may decline to accept such premium payment if it is made by a person or entity from which it is not required by law to accept.

Please sign below

 50 o.g.: 80.0 ii	
Primary Applicant (or legal representative)	Date
Spouse/Domestic Partner (or legal representative)	Date
Dependent Child (age 18 or over)	Date
Dependent Child (age 18 or over)	Date
Dependent Child (age 18 or over)	Date

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Did an agent or broker help you?

☐ Yes ☐ No	If yes, make sure they fill out this section.
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Agent (or Broker) Certification	All fields required.	All fields required.						
I certify to the best of my knowledge	and belief, the responses herein are	accurate.						
Agent/Broker signature	С	Date						
Agent name (please print clearly)								
*(A) Writing Agent TIN/SSN (encrypted TIN is ok) **(B) Writing Agent/Agency/General Agency TIN (encrypted TIN is of					eted TIN is ok)			
Agency name								
Agent address City				State	ZIP			
Agent phone no.	Agent fax no.	Agent email						

*Field (A) — Always provide your Writing Agent TIN/SSN. **Field (B) — If you are a Direct Agent, with no relationship to an Agency, also enter your Agent TIN/SSN in Field (B). If this policy is sold through an Agency without a General Agency, enter the selling Agency TIN in Field (B); if this policy is sold through a General Agency, enter the General Agency TIN in Field (B).

Here's what's next.

- 1) Can you check a few items? When illegible or missing, they can cause enrollment delays.
 - Your name and address is clear and complete
 - You've included your first month's premium payment
 - Everyone 18 and older applying for coverage signed this form
 - Please make sure you submit all the pages of the application including this page, even if you don't have an agent
 - If enrolling due to a qualifying event, you've completed Appendix A: Special Enrollment
- 2) All good? Send this to us by mail to Anthem Blue Cross and Blue Shield, P.O. Box 659960, San Antonio, TX 78265-9146 or by fax to 1 (800) 848-2512.
- 3) We'll be in touch in the next few weeks (or sooner). If you have questions before then, call us at 1 (855) 837-8537.

Thank you!

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Appendix A: Special Enrollment

If you're applying for coverage due to a qualifying event, please fill out this section along with your application.

Qualifying event date	
Date of qualifying event	For Loss of Coverage, this is the last date of existing or prior coverage. For all other events, please enter the date based on the qualifying event.

You must apply for coverage within 60 days after your qualifying event for the following events (except in cases of pregnancy). If you have existing coverage and are adding one or more dependents due to marriage, birth, or adoption, you may add the new dependent(s) to your existing plan or apply for another plan for the dependent(s) who doesn't have current coverage.

Qualifying events	Coverage effective date
□ 1. Marriage or Domestic Partnership Got married or in a domestic partnership that becomes eligible for coverage (see step 3 for description of eligibility). One or both of the spouse(s)/domestic partner(s) must have had Minimum Essential Coverage for one or more days in the 60 days prior to the marriage/domestic partnership, unless one or both of the individuals has moved from a foreign country or U.S. territory within the 60 day period before the marriage/domestic partnership.	First day of the month after we receive your complete application
Notification of birth of newly born child may be up to 61 days after the date of birth Adoption or placement for adoption or appointment of guardianship (Notification of a newly adopted child may be up to 61 days after the date of adoption)	Select an effective date: ☐ Same as the event date ☐ First day of the month after we receive your complete application ☐ Based on when we receive your complete application* ☐ First day of month after the event date
☐ 3. Court order or guardianship Required by a court order to provide an eligible child(ren) coverage, including a child support order or appointment of guardianship of a child	Select an effective date: ☐ Same as the event date ☐ Based on when we receive your complete application*
☐ 4. Death Death of a family member enrolled under current coverage	Select an effective date: ☐ First day of the month after we receive your complete application ☐ Based on when we receive your complete application*
 □ 5. Immigration Immigration status changed □ 6. Other qualifying event If you can't find your situation, contact your agent/broker or call us. We can only enroll based on events defined by state and/or federal law. 	Based on when we receive your complete application*
☐ 7. Pregnancy You are pregnant as certified by your licensed health care provider. You must apply for coverage within 30 days of the certification of the pregnancy.	Coverage will be effective on the first day of the month in which you received the certification from your licensed health care provider that you are pregnant.

^{*} If the coverage date is based on when we receive your complete application, then if we receive it:

- Between the 1st and 15th day of the month, coverage starts the 1st day of the following month.
- Between the 16th and the last day of the month, coverage starts the 1st day of the second following month.

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You must apply for coverage within 60 days before or 60 days after your qualifying event for the following events.

Qualifying events	Coverage effective date
8. Loss of coverage: Lost or will lose Minimum Essential Coverage: Involuntary loss of coverage (for any reason except non-payment of premium or fraud) A legal separation or divorce Moved to a new service area. Minimum Essential Coverage must have been in effect for one or more days of the 60 days prior to the move.	First day of the month after we receive your complete application
9. Permanent move Moved to U.S. from a foreign country or a U.S. territory Permanent move to a new service area (within the U.S.). Minimum Essential Coverage must have been in effect for one or more days of the 60 days prior to the move. 10. Non-calendar renewal Current policy does not renew on a calendar year basis (renews on a date other than January 1) 11. Jail or prison Released from jail or prison (incarceration)	Based on when we receive your complete application*

^{*} If the coverage date is based on when we receive your complete application, then if we receive it:

- Between the 1st and 15th day of the month, coverage starts the 1st day of the following month.
- Between the 16th and the last day of the month, coverage starts the 1st day of the second following month.

Almost there! We may need a bit more info.

We need supporting documentation for most qualifying events, such as a letter or official form from the source (employer, state or federal agency, for example) to confirm the qualifying event occurred. It should also include the date the event happened, and the names of all applicants affected. If you're applying because you've lost coverage, we need supporting documentation with the reason coverage was lost. In all cases, we might need additional documentation to confirm eligibility.

Give us or your agent a call if you have any questions.

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Payment Methods for Individual Applications

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Applicant/Member name	Primary appli	cant's Social Secur	ity number		
Anthem Blue Cross and Blue Shield (Anthem) will accept monthly entities: The Ryan White HIV/AIDS Program; other federal and sta individuals; Indian tribes, tribal organizations and urban Indian or Unless required by law, Anthem does not accept monthly payment of accept monthly payments include, but are not limited to, insu organizations) that have or whose primary donors have a financial interest in the benefits of the contract/policy and employers that to decline monthly payments from third parties. I authorize Anthem to debit the bank account listed or charge the approved. By signing this form, I understand that the amount of tyet. In addition if I select Option 1 or Option 2 below, I understand to limited to, adding and deleting dependents, moving my reside plan/policy. In addition, I understand if changes I make are close I agree to pay any service charge that Anthem may bill me bed	te government panizations; or a lets from third palirance brokers a interest in the beoffer coverage of the first paymend that my future ence, changing coto the auto with cause the debit.	programs that provi i relative or legal gu rties that are not li ind/or agents, docto enefits of the contra under an employer l rd listed for my firs t may change from payments may var overage and/or cha drawal date, Anthe /charge was not hi	ide monthly pardian on be sted above. ors, hospitals act/policy, co nealth plan. N st monthly pa what I was t ry as a result anges made I m may not be onored. I und	payments and cost- chalf of an applican Examples of third p s, not-for-profit org mmercial entities w lote: As allowed by ayment on or after old because my co of changes(s) I ma by Anthem of which e able to notify me derstand if my mon	-sharing support for specific nt/member. narties from whom Anthem will ganizations (including religious with a direct or indirect financia law, Anthem reserves the right the day that my coverage is verage has not been approved ake once enrolled, including but I am notified according to my before the withdrawal is made thly payment increases based
on a certain percentage, Anthem will stop my automatic payment Please choose how you want to pay your monthly poption 1, Option 2 or Option 3.	ayments for	all of your plans	s. Put a ch	eck in the box	for either
☐ Option 1 Bank Account Authorization: Have your firs All of your monthly payments will be taken out of the bank a Checking account: ☐ Business ☐ Personal Savings account: ☐ Business ☐ Personal Enter the requested debit date from your bank account ☐ of each month). If no date is requested your monthly payme	account you che		MEMO	: 1234567890123 1	
debited on the first of each month. Write the routing and account numbers that are on your o			k routing numb	oer	Bank account number
I authorize Anthem to automatically debit the bank account list debit are the same as if the debit was a check that I signed. I thereafter. I authorize Anthem to automatically debit my account know that I no longer want them to debit my account by giving th my account for any reason, I will automatically be removed from increases based on a certain percentage, Anthem will stop my amonthly payments.	understand moi it (and to make o em a 30-day adv automatic mon	nthly payments will corrections to prev vance written notic thly payments and	be made on ious debits). e. I understa will be billed	the day I ^T ve indicat This authority stay nd that if my bank o by mail. I understa	ted or within 3 business days /s in effect until I let Anthem does not allow Anthem to debit and if my monthly payment
Authorized signature (as it appears on bank's records) X	inted bank acco	unt holder's name (as it appears	s on account)	Date (MM/DD/YY)
Option 2 Credit/Debit Card Authorization: Have your Complete the information below	first and futur	re monthly paym	ents auton	natically charged	l to your credit/debit card.
Enter the requested charge date for your credit/debit car I authorize Anthem to automatically charge my credit/debit card made on the day I've indicated or within 3 business days thereaf them to charge my credit/debit card by giving them a 30-day advadebit card, is not responsible for any fees charged by my bank. I removed from automatic monthly payments and will be billed by stop my automatic payments and send notification to me. I will I Anthem accepts Visa or Mastercard (Note to appl	d listed below ea ter. I authorize <i>l</i> ance written not understand if tl mail. I understa nave the option	ch month to make I Anthem to charge m ice. I agree that Ani nat if any Anthem c nd if my monthly pa to restart the autol	my monthly p ny credit/deb them, in hono redit/debit t ayment incre	oit card until I let the pring the monthly paransaction is not ho prases based on a ce	em know that I no longer want ayments charged to my credit/ onored, I will automatically be
Card number	Expiration date	(MM/YY)		
Billing address for this credit/debit card		City			Zip code
Authorized signature (as it appears on card) X	Printed card ho	lder's name (as it a	ppears on ca	rd)	Date (MM/DD/YY)
See page two for Option 3 First Monthly Payment Only: S monthly payments.	end us your fi	rst monthly payr	nent now a	nd receive a bill o	each month for your future

Payment Methods for Individual Applications

Applicant/Member name



p	Option 3 First Monthly Payment Only: Send us your first monthly payment now and receive a bill each month for your future monthly payments.										
Cl	noose one of the ways below that you would like to pay on	nly your first mon	thly payment.								
	Check (enclose your paper check with application)	☐ Electronic che	eck (fill out section A below	ı) 🗆 Credit/Debit card	(fill out section B below)						
	A. Electronic check: Instead of sending us a paper check, you can use an electronic check that allows Anthem to take the money right from your bank account to make your first payment on the day that your coverage is approved. You will not get the check back from your bank. (We will not keep this information on file or use it for any future payments.) Please fill out this information.										
Printed account holder name Routing			nber Account Number		mount of first payment						
m	redit/Debit card: I allow Anthem to charge the credit or donthly payment for all of the plans I have with Anthem.			monthly payment. This pay	ment will cover the first						
A	nthem accepts \square Visa $$ or \square Mastercard (Note to appl	licant: Please che	eck one.)								
Card	number	Expiration date	(MM/YY)								
Billing	address for this credit/debit card		City		Zip code						
l agre contin	orize Anthem to debit/charge the bank account or credit/or that Anthem will not have to pay any fees that my bank ue coverage. I understand that this is a one-time payme t his first payment .	may charge beca	use my electronic check or	credit/debit card was rejec	ted even if I can no longer ture monthly payments						
Autho X	rized signature (as it appears on bank account/card) Pr	rinted bank accou	ınt/card holder's name (as i	t appears on account/card)	Date (MM/DD/YY)						

Primary applicant's Social Security number

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/co/networkaccess. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky: Anthem Health Plans of Kentucky: Anthem Health Plans of Maine, Inc. In Missouri, Inc. RIT and certain affiliates administer on-HMO benefits underwrited provide administer are services or services or services. Inc. HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwrite the pffits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plans, Inc. In Obio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 12.3. In Wisconsin (BCBSSWI), underwrites or administers PPO and indemmity policies as and underwrites the out of network benefits in PCS policies offered by Compacer Health Services Insurance Company Wisconsin (BCBSSWI), underwrites or administers PPO and indemmity policies the out of network benefits in PCS policies offered by Compacer Health Services Insurance Company Wisconsin (BCBSSWI), underwrites or administers PPO and indemmity policies and underwrites the out of network benefits in PCS policies offered by Compacer Health Services Insu

We're here for you – in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document.

Spanish

Usted tiene derecho a recibir ayuda en su idioma en forma gratuita. Simplemente llame al número de Servicios para Miembros que figura en su tarjeta de identificación.

Chinese

您有權免費獲得透過您使用的語言提供的幫助。請撥打您的 ID 卡片上的會員服務電話號碼。若您是視障人士,還可 索取本文件的其他格式版本。

Vietnamese

Quý vị có quyền nhận miễn phí trợ giúp bằng ngôn ngữ của mình. Chỉ cần gọi số Dịch vụ dành cho thành viên trên thẻ ID của quý vị. Bị khiếm thị? Quý vị cũng có thể hỏi xin định dạng khác của tài liệu này."

Korean

귀하는 자국어로 무료지원을 받을 권리가 있습니다. ID 카드에 있는 멤버 서비스번호로 연락하십시오.

Tagalog

May karapatan ka na makakuha ng tulong sa iyong wika nang libre. Tawagan lamang ang numero ng Member Services sa iyong ID card. May kapansanan ka ba sa paningin? Maaari ka ring humiling ng iba pang format ng dokumentong ito.

Russian

Вы имеете право на получение бесплатной помощи на вашем языке. Просто позвоните по номеру обслуживания клиентов, указанному на вашей идентификационной карте. Пациенты с нарушением зрения могут заказать документ в другом формате.

Armenian

Դուք իրավունք ունեք ստանալ անվձար օգնություն ձեր լեզվով։ Պարզապես զանգահարեք Անդամների սպասարկման կենտրոն, որի հեռախոսահամարը նշված է ձեր ID քարտի վրա։

Farsi

"شما این حق را دارید تا به صورت رایگان به زبان مادری تان کمک دریافت کنید. کافی است با شماره خدمات اعضا (Member Services) درج شده روی کارت شناسایی خود تماس بگیرید." دچار اختلال بینایی هستید؟ می توانید این سند را به فرمت های دیگری نیز درخواست دهید.

French

Vous pouvez obtenir gratuitement de l'aide dans votre langue. Il vous suffit d'appeler le numéro réservé aux membres qui figure sur votre carte d'identification. Si vous êtes malvoyant, vous pouvez également demander à obtenir ce document sous d'autres formats.

Arabic

لك الحق في الحصول على مساعدة بلغتك مجانًا. ما عليك سوى الاتصال برقم خدمة الأعضاء الموجود على بطاقة الهوية. هل أنت ضعيف البصر؟ يمكنك طلب أشكال أخرى من هذا المستند.

Japanese

お客様の言語で無償サポートを受けることができます。**ID**カードに記載されているメンバーサービス番号までご連絡ください。

Haitian

Se dwa ou pou w jwenn èd nan lang ou gratis. Annik rele nimewo Sèvis Manm ki sou kat ID ou a. Èske ou gen pwoblèm pou wè? Ou ka mande dokiman sa a nan lòt fòma tou.

Italian

Ricevere assistenza nella tua lingua è un tuo diritto. Chiama il numero dei Servizi per i membri riportato sul tuo tesserino. Sei ipovedente? È possibile richiedere questo documento anche in formati diversi

Polish

Masz prawo do uzyskania darmowej pomocy udzielonej w Twoim języku. Wystarczy zadzwonić na numer działu pomocy znajdujący się na Twojej karcie identyfikacyjnej.

Punjabi

ਆਪਣੀ ਭਾਸ਼ਾ iਵੱਚ ਮੁਫ਼ਤ iਵੱਚ ਮਦਦ ਹਾਂਸਲ ਕਰਨ ਦਾ ਿਅਧਕਾਰ ਹੈ। ਬਸ ਆਪਣy ਆਈਡੀ ਕਾਰਡ ਤੇ iਦੱਤੇ ਸਿਰਵਸ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। ਨਜ਼ਰ ਕਮਜ਼ੋਰ ਹੈ? ਤਸ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੇ ਹੋਰ ਰਪਾਂਤਰ ਮੰਗ ਸਕਦੇ ਹੋ।

TTY/TTD:711

It's important we treat you fairly

We follow federal civil rights laws in our health programs and activities. By calling Member Services, our members can get free in-language support, and free aids and services if you have a disability. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed in any of these areas, you can mail a complaint to: Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279, or directly to the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800- 368-1019 (TDD: 1-800-537-7697) or visit https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

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Information for Applicants Requesting a Special Enrollment Period



When applying to enroll for coverage during a Special Enrollment Period (SEP), an applicant must be eligible to enroll and provide supporting documentation of a qualifying event. Without this documentation the applicant may not be able to enroll.

Please review the list below which outlines examples of what may be used as supporting documentation. Be sure to send in a copy of the documentation supporting the qualifying event when the completed application is submitted or upload a copy of the documentation when submitting an online application.

For paper applications, please submit legible copies of everything and keep all original documents for your personal records, because no documentation will be returned. Please write the applicant's name on the top of each page of the supporting documentation.

After reviewing the information Please note that loss of health coverage due to fraud, intentional misrepresentation of a material fact or failure to pay a premium do not constitute qualifying events.

If you have further questions about qualifying events or the supporting documentation that is required, please call your agent or customer service at 1-855-837-8537.

Supporting documentation by type of qualifying event

OFF Exchange for all SEP applicants for Anthem Blue Cross and Blue Shield plans in Connecticut

Qualifying Event	Description and examples of supporting documentation
Lost or will lose Minimum Essential Coverage: Involuntary loss of Minimum Essential Coverage for any reason other than fraud,	 Loss of Minimum Essential Coverage due to change in employment status: Letter from employer on business letterhead or information from previous carrier (recent billing statement, ID card, if available) confirming loss of coverage (date and individuals) and reason for loss of Minimum Essential Coverage (i.e., reduction in employment hours, etc.) or Letter that provides notice of offer of COBRA or state continuation benefits
intentional	
misrepresentation of a material fact or failure to	Loss of Minimum Essential Coverage due to loss of dependent eligibility status:
pay a premium	Due to death:
	 Letter from employer on business letterhead or information from previous carrier (recent billing statement, ID card, if available) confirming loss of coverage (date and individuals), and
	Copy of death certificate or obituary
	Due to Medicare enrollment:
	 Letter from employer on business letterhead or information from previous carrier (recent billing statement, ID card, if available) confirming loss of coverage (date and individuals), and
	Copy of Medicare card or approval letter from Social Security
	Due to an over-age dependent:
	 Letter from employer on business letterhead or information from previous carrier (recent billing statement, ID card, if available) confirming loss of coverage (date and individuals)
	Due to legal separation, divorce, dissolution of domestic partnership:
	 Letter from employer on business letterhead or information from previous carrier (recent billing statement, ID card, if available) confirming loss of coverage (date and individuals), and
	 Divorce decree, legal separation agreement, or notarized/legal termination of domestic partnership
	Loss of Minimum Essential Coverage due to exhaustion of COBRA or state continuation benefits: • Letter that provides notice of termination of COBRA or state continuation benefits

Qualifying Event Description and examples of supporting documentation Note: Applicant must have had Minimum Essential Coverage for one or more days in the 60 days Permanent move to new prior to the permanent move, unless he or she is moving from a foreign country or a United States service area territory (see below). Letter from employer on business letterhead or information from previous carrier (recent billing statement, ID card) confirming coverage (date and individuals) within the past 60 days. If the minimum essential coverage has not yet been terminated, supporting documentation must show the applicant had minimum essential coverage for one or more days in the 60 days prior to the permanent move. And: Documentation of applicant's old address and new address (if not present on employer letter or previous carrier documentation) which may be validated by any of the following: Recent utility bill (electric, water, phone, internet, cable) Signed residential lease, rental agreement/contract, mortgage or nursing home/assisted living facility residency documentation A deed showing applicant ownership of property in the new service area New driver's license with new address in the service area Receipt of property tax paid Insurance documents, such as homeowner's, renter's, or life insurance policy or statement Mail from the Department of Motor Vehicles, such as a driver's license, vehicle registration, or change of address card State ID Official school documents, including school enrollment, report cards, or housing documentation Mail from a government agency to your address, such as a Social Security statement, or a notice from TANF or SNAP agency Mail from a financial institution, such as a bank statement U.S. Postal Service change of address confirmation letter Pay stub showing address Voter registration card showing name and address Moving company contract or receipt showing address Document from the Department of Corrections, jail, or prison indicating recent release or parole, including an order of parole, order of release, or an address certification If you are homeless or in transitional housing, you may submit a letter or statement from another resident of the same state, stating that they know where you live and can verify your residency. This person must prove their own residency by including one of the documents listed above. If you are living in the home of another person, like a family member, friend or roommate, a letter/statement from that person stating you are living with them. This person must prove their own residency by including one of the documents listed above. Letter from a local non-profit social services provider, certified application counselor, navigator or federally qualified health center that can verify your address. If you are homeless, you can provide a letter from a government entity or not-for-profit organization, including shelters, verifying your address. Consumers living in rural areas may provide a rural route mail delivery address. The supporting documentation needs to include the name of the applicant along with the residential address listed on the application (the new address), and documentation of the previous address, which should include the applicant's name and the residential address before the move.

For child only applications, the name of the parent/guardian in the signature section of the

application must match the name on the supporting documentation.

Qualifying Event	Description and examples of supporting documentation
Required by a court order to provide an eligible child(ren) coverage, including a child support order or appointment of guardianship of a child If you have existing coverage and are adding one or more dependents, you may add the new dependent(s) to your existing plan or apply for another plan for the dependent(s) that doesn't	Legal documentation of guardianship that indicates the subscriber or the subscriber's spouse is a guardian of the applicant or court order that indicates the subscriber is required to cover the applicant. Contact us if you are applying for a child only policy.
have current coverage. You are pregnant as certified by your Health Care Professional. You must apply for coverage within 30 days of the certification of the pregnancy	Certification from Health Care Professional (acting within the scope of the provider's practice).
Had a baby, adoption of a child or placement of a child with you for adoption If you have existing coverage and are adding one or more dependents, you may add the new dependent(s) to your existing plan or apply for another plan for the dependent(s) that doesn't have current coverage.	Birth: Birth certificate or medical records from hospital or pediatrician which indicate the names of the parents, the name of the baby, and date of birth. NOTE: For current Anthem members, a mother's delivery claim may be considered as supporting documentation. Adoption/placement for adoption: Adoption certificate or document establishing placement of a child with applicant for adoption.
Got married or in a domestic partnership that becomes eligible for coverage If you have existing coverage and are adding one or more dependents, you may add the new dependent(s) to your existing plan or apply for another plan for the dependent(s) that doesn't have current coverage.	Certificate of marriage, domestic partnership Note: At least one spouse or domestic partner must either demonstrate that they had Minimum Essential Coverage or that they lived in a foreign country or US territory for one or more days in the 60 days prior to the date of the marriage or domestic partnership.
Moved to the U.S. from a foreign country or U.S. territory	 Documentation of the move (including date of move) which may be validated by a passport, VISA, or airplane ticket, and Documentation of the new address which may be validated by any of the following: Signed residential lease, rental agreement/contract, mortgage A deed showing applicant ownership of property in the new service area If you are homeless or in transitional housing, you may submit a letter or statement from another resident of the same state, stating that they know where you live and can verify your residency. This person must prove their own residency by including one of the documents listed above. If you are living in the home of another person, like a family member, friend or roommate, a letter/statement from that person stating you are living with them. This person must prove their own residency by including one of the documents listed above.

Qualifying Event	Description and examples of supporting documentation
Continued	 Letter from a local non-profit social services provider, certified application counselor, navigator or federally qualified health center that can verify your address. If you are homeless, you can provide a letter from a government entity or not-for-profit organization, including shelters, verifying your address. And one additional supporting document of new address which may be validated by one of the following in the applicant's name: Recent utility bill (electric, water, phone, internet, cable) New driver's license with new address in the service area Receipt of property tax paid Insurance documents, such as homeowner's, renter's, or life insurance policy or statement Mail from the Department of Motor Vehicles, such as a driver's license or vehicle registration State ID Official school documents, including school enrollment, report cards, or housing documentation Mail from a government agency to your address, such as a Social Security statement, or a notice from TANF or SNAP agency Mail from a financial institution, such as a bank statement Pay stub showing address or letter/employment contract from employer Voter registration card showing name and address Moving company contract or receipt showing address
Release from jail or prison (incarceration)	Papers from local, state or federal department of corrections or prisons showing the applicant's date of legal discharge.
Death of a family member enrolled under current coverage	 Letter from employer on business letterhead or information from a previous carrier (recent billing statement, ID card) confirming coverage (date and individuals), and Copy of death certificate or obituary
Immigration status changed	 Change in status validated by any of the following: Valid U.S. passport or passport card Valid I-551, permanent resident card (issued by the Department of Homeland Security/U.S. citizenship and immigration services). Non-expiring I-551 (issued 1977-1989) cards are acceptable. U.S. Certificate of Naturalization (federal form N-550). Certificate of U.S. Citizenship (federal form N-560). Employment Authorization Document Unexpired foreign passport with a valid unexpired U.S. visa affixed accompanied by the approved I-94 form documenting the applicants most recent admittance into the U.S.
Current policy does not renew on a calendar year basis (renews on a date other than January 1st)	Information from previous carrier (recent billing statement, ID card, renewal letter) confirming coverage (date and individuals) and renewal date of coverage.
An individual's or his or her dependent's enrollment or non-enrollment in a health benefit plan that is unintentional, inadvertent or erroneous and is the result of an error, misrepresentation, or inaction of the carrier, producer, or the Exchange	Letter from the member and supporting documentation from insurance carrier or Exchange.
Any other event or circumstance as set forth in the rules established by applicable state or federal law in defining qualifying events.	Letter from applicant and an official form such as a letter or other supporting documentation from the source (employer, state or federal agency, for example) confirming the qualifying event occurred, the date the event happened, and the names of all applicants affected.